



Tennessee Supreme Court

ALTERNATIVE DISPUTE RESOLUTION COMMISSION
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Hon. Sharon G. Lee

Rule 31 Continuing Mediation Education Accreditation Request Form

Provider Name: Tennessee Valley Mediation Association

Address: P.O. Box 51884

Telephone/Fax: 865-588-8862 or 865-681-2649

E-mail Address: toolejudith@aol.com

Course Title: Workplace Mediation

Date(s) Held: January 17, 2012

Location(s): Tennessee Valley Unitarian Universalist Church,
 2931 Kingston Pike, Knoxville, TN

Fee for Members/Non-Members: \$5.00—members; \$20.00---non-members

Does this course have CLE Commission Approval? Yes. TCCLES ID # 116163

Session Description	Type of Credit Requested	Start Time	End Time	Credit Approval (Office Use Only)
Joe G. Jarrett, J.D., Knox County Law Director, Rule 31 Mediator, and award-winning writer, will present a program designed to help mediators assist organization leaders to create a work environment that enables people to thrive. If turf wars, disagreements and differences of opinion escalate into interpersonal conflict, it is to the skilled mediator the manager should turn. Workplace mediation offers important benefits to employers and employees alike because it provides fast, creative, mutually satisfactory resolutions short of caustic, costly litigation. This training will discuss and demonstrate creative techniques and strategies to help managers resolve conflicts in a way that leads to a workplace that is more collaborative and less confrontational.	General Mediation Issues	6:00 p.m.	7:00 p.m.	1.0 Hour General Mediation Issues

OFFICE USE ONLY

**Total Approved CME: 1.0 Hours
 Date Approved: January 10, 2012**