

# Notice of Intent to Release a New Request for Proposal (RFP) for a Statewide Court Case Management System and eFiling Solution

The Tennessee Administrative Office of the Courts intends to release a new Request for Proposal (RFP) for a comprehensive solution for a statewide commercial off the shelf (COTS) Court Case Management System (CMS) and eFiling application for all of the State of Tennessee's Trial Courts.

This initiative is a critical element of TN AOC's strategic vision to modernize court technology and enhance data reliability and accessibility across the state's judicial system.

## Vendor Requirements

This notice provides early awareness of this impending RFP to support broad and fair competition for this procurement and to allow vendors adequate time to partner and respond. Please note the following:

- Proposals will be required within 3 weeks of the published RFP.
- The CMS solution provider must serve as the Prime vendor for this procurement.
- The CMS provider may partner with an eFiling vendor to deliver a comprehensive solution if necessary; however, the CMS provider will be responsible for the overall project management and will hold the primary contractual relationship with TN AOC. The eFiling vendor will function as a subcontractor under this arrangement.
- Each CMS vendor may only bid one time. eFiling providers may pair with whomever they prefer and may be included in multiple proposals.

Additional vendor qualifications and requirements will be documented within the RFP.

## Scope of Solution(s)

Solutions must be broadly configurable for statewide/multi-tenant solutions to meet the needs of courts and court clerks' offices in a variety of jurisdictions across the State. The scope of solutions is broadly determined to include, at minimum, the following:

- Court Case Management System (CMS), defined as a comprehensive software application designed to manage and track all information related to the life cycle of legal cases. This system integrates various functionalities with additional systems to support the administration of justice, ensuring that cases are processed efficiently and effectively from initial filing through resolution. The CMS must be a SaaS solution and include capabilities for document management, financial management, data reporting, local data repository, and integrations with local justice partners and state entities and data repositories.
- eFiling solution, inclusive of:
  - An Electronic Filing Manager (EFM), defined as the component of eFiling that accepts electronic documents from filers via EFSPs and direct API integrations, and securely distributes these documents to the appropriate CMS where they can be reviewed and accepted into the CMS of that court by the Clerk. The EFM also serves copies of documents as requested by the filer.

- An Electronic Filing Service Provider (EFSP), defined as the component of eFiling which provides eFiling services directly to filers. The EFSPs collect filing information from the filers and transmit the filing to the EFM for subsequent distribution to the CMS, for review and approval by the clerk.

Interested vendors are encouraged to monitor the following website link for the full RFP document and submission details.

<https://tncourts.gov/tennessee-statewide-court-information-systems-technology-solution>

**The RFP is expected to be released the week of March 23, 2026.**