

18th Annual Advanced Mediation Techniques Workshop

Presented by the Tennessee Supreme Court Alternative Dispute Resolution Commission
Friday, October 16, 2020

Program Producer: John Jefferson

Total Credits CME: 6 Hours tailored for Mediator bi-annual requirement

TN CLE: 5 General & 1 Dual (*Approved TN CLE Commission*)

This highly regarded workshop offers practical and essential material for Rule 31 Listed Mediators and those interested in mediation. This year's live program will feature a scenario-driven demonstration of effective remote mediations, an expert panel sharing best practices and lessons learned, and an update on ethical considerations in mediations. Two exclusive webcasts are included with the registration totaling 6 hours of CME/CLE credit for the attendee.

8:30 a.m.-9:00 a.m. Conversation with Tennessee Supreme Court Justice Sharon Lee
Justice Sharon Lee, Tennessee Supreme Court
Larry Bridgesmith, ADRC Chairperson

9:00 a.m.-10:00 a.m. Remote / Virtual Mediation in the Real World
Demonstration of effective virtual mediation with expert commentary and insight from civil and family mediators. Session will allow viewers to have an inside look at Mediator Host screen including breakout rooms during scenario-based challenges.
Jacqueline O. Kittrell, Community Mediation Center, Knoxville
Jen Comiskey, Community Mediation Center, Knoxville

10:00 a.m.-11:00 a.m. Remote / Virtual Mediation during COVID-19: Tips, Tricks, Lessons Learned
Hosting a panel discussion to share best practices with perspectives from both family and civil mediators with both represented and self-represented parties, Session will focus on practical techniques for effective virtual mediation and overcoming challenges unique to the virtual platform.
Larry Bridgesmith, Rule 31 Mediator
Sanders Lowery, Core Civic
Chuck Hill, Charles A. Hill Mediation
Kimberly Best, Best Conflict Solutions
Sara Figal, Nashville Conflict Resolution Center, Nashville

11:00 a.m.-11:45 a.m. Lunch

11:45 a.m.-12:45 p.m. Mediation Ethics
Mediators must be concerned with the ethical challenges of their work, particularly when the ethical parameters are unclear. But now, there are new ethical challenges emerging from the increased use of remote mediation. For example, how does a mediator maintain and comply with Rule 31 in view of the terms and conditions of a platform (such as Zoom) that provide no warranty of

security or confidentiality? Presenters of this session will focus on the ethical rules for mediators, with special attention to these emerging issues.

**Stephen Shields, Attorney, Jackson, Shields, Yeiser, & Holt
Cindy Ettingoff, Memphis Area Legal Services**

12:45 p.m.-1:00 p.m. Break

1:00 p.m.-1:30 p.m. Dealing with Difficult People

This presentation will share techniques for mediators to use to start the dialogue, break an impasse, and find a resolution.

Jack Waddey, Waller Lansden Dortch & Davis

Exclusive Recorded Webcasts included in Workshop registration:

General Civil CME

Session #1: Under the Surface (1hr)

A discussion about checking one's biases at the door.

**Linda Nettles Harris, Nettles Harris Law Firm & Dispute Resolution Services
Mary Ann Zaha , Rule 31 Mediator**

Session #2 Employment Law (1hr)

Session will cover employment law basics and issues that attorneys and mediators must know particularly in light of economic and pandemic circumstances.

**Trevor W. Howell, Howell Law, PLLC
Michael Russell, Russell Dispute Resolution, PLLC**

Family CME

Session #1: Domestic Violence Awareness (1hr)

Session will cover mediating disputes with Domestic Violence, best practices, and recent changes with a focus on what it takes to successfully and safely mediate DV cases.

Kathy Walsh, Tennessee Coalition to End Domestic & Sexual Violence

Session #2 How to Manage Documentation in a Virtual Mediation (1hr)

Mediating via Zoom (or other online meeting platforms) sounds like a great idea, but how do you actually manage the logistics of such a session when there are documents, flip charts, and agreements to manage, too?

**Teletha McJunkin, Resolutionist Consulting
Diane Blankenbaker, Arbitration and Mediation Services**