



Mission

NCRC's mission is to provide high-quality and affordable mediation services and conflict resolution education and training in Nashville.

Since 2000, NCRC has resolved thousands of disputes and taken a lead role in shaping the mediation field in Middle Tennessee. Working to increase access to alternative dispute resolution, NCRC serves those who cannot afford the rising cost of traditional legal services and those who wish to resolve issues more collaboratively.

Who We Are & What We Do

- NCRC is a 501(c)3 non-profit organization. We operate with a small staff and a committed group of volunteers.
- NCRC is dedicated to broadening the accessibility of mediation and conflict resolution skills in Nashville and Middle Tennessee.
- NCRC accepts requests from individuals, families, courts, community groups, schools and businesses for mediation services, group facilitation and skills workshops.
- NCRC offers comprehensive mediation training targeted to a broad range of groups.



Nashville Conflict Resolution Center
4732 W. Longdale Drive
Nashville, TN 37211

615.333.8400

info@nashvilleconflict.org
www.nashvilleconflict.org



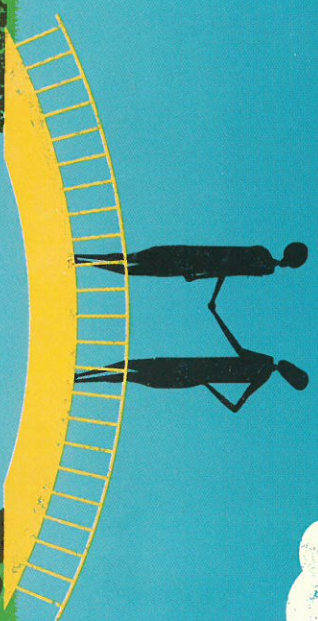
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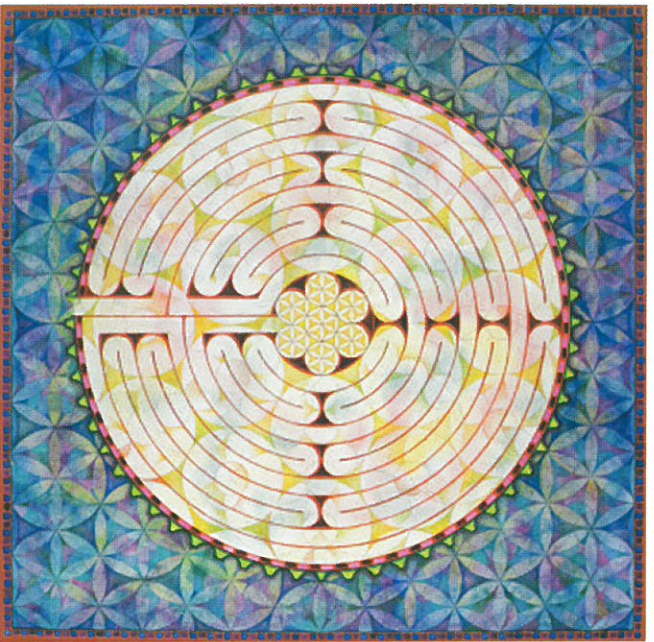


NCRC
Nashville Conflict
Resolution Center



**BUILDING
BRIDGES
OF UNDERSTANDING**





THERE IS A BETTER WAY

Mediation is...

- ✓ **Private** – All participants are bound by confidentiality; what is said in the room stays in the room.
- ✓ **Voluntary** – No one is ever forced to reach an agreement.
- ✓ **Fair** – Mediators do not take sides in the conflict.
- ✓ **Effective** – 90% of NCRC mediations end in an agreement that is satisfactory to all participants.
- ✓ **Free/low cost** – NCRC mediation services are either free or available for a sliding scale fee.

About Mediation

Mediation is a private and voluntary process that gives participants a chance to work together to develop mutually agreeable solutions. In the mediation process, participants maintain control over the outcome while the mediators guide the conversation and promote an atmosphere of safety, hope and possibility.

Court Programs

If you have a conflict that is in the court system, you may qualify for these FREE services:

- General Sessions Civil Court Mediation
- Juvenile Court Family Mediation for Un-married Parents
- Victim Offender Mediation for Adults (referred by the DA's office)
- Victim Offender Mediation for Juveniles (referred by Juvenile Court)

Community Programs

If you have a conflict that is not in the court system, call to find out about our affordable SLIDING SCALE rates:

- Community Mediation for Family, Neighborhood and Workplace conflicts
- Low-income Divorce Mediation & Referral Services
- Prisoner Re-entry Mediation
- Workshops on Conflict Resolution, Cultural Competency & Communication Styles
- Mediation Training - Rule 31 approved for both Civil and Family
- Mediation services available in Spanish

Support Your Local Community Mediation Center

Help us bring mediation and conflict resolution to Nashville area courts, schools, housing authorities and human service agencies.

- \$15 Student/Low-Income
- \$50 Problem-Solver
- \$100 Bridge-Builder
- \$200 Reconciler
- \$500 Peacemaker
- \$ _____ Other amount

NAME: _____

ADDRESS: _____

CITY: _____ ST: _____ ZIP: _____

PHONE: _____

EMAIL: _____

Please check any of the following, where relevant:

- I'd like to volunteer with NCRC
- I'd like to be trained as a mediator
- I'd like to refer a case for mediation
- I'd like a representative from NCRC to come speak at my organization, business, place of worship or school

All donations are tax-deductible.

Mail this panel with payment to:
 Nashville Conflict Resolution Center
 4732 W. Longdale Drive
 Nashville, TN 37211

Or donate online on our website:

www.nashvilleconflict.org