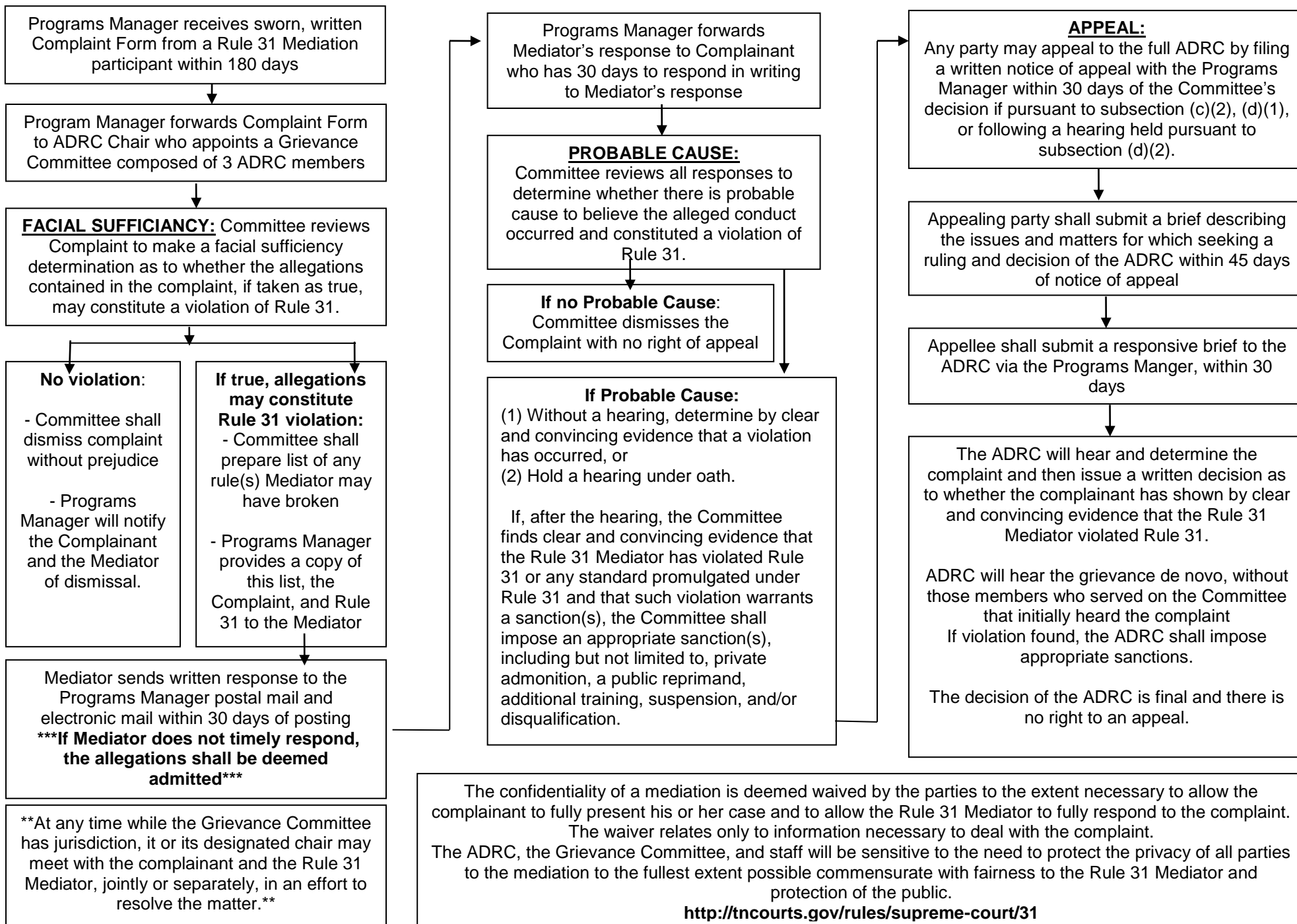


ADR Rule 31 Grievance Procedure

An Overview Flowchart of Rule 31 Grievance Procedure. Please refer to Rule 31, Section 11 for complete details.



At any time while the Grievance Committee has jurisdiction, it or its designated chair may meet with the complainant and the Rule 31 Mediator, jointly or separately, in an effort to resolve the matter.

The confidentiality of a mediation is deemed waived by the parties to the extent necessary to allow the complainant to fully present his or her case and to allow the Rule 31 Mediator to fully respond to the complaint. The waiver relates only to information necessary to deal with the complaint. The ADRC, the Grievance Committee, and staff will be sensitive to the need to protect the privacy of all parties to the mediation to the fullest extent possible commensurate with fairness to the Rule 31 Mediator and protection of the public.

<http://tncourts.gov/rules/supreme-court/31>