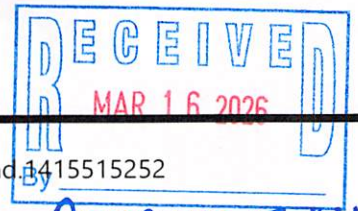


Kim Meador



From: Kristine Inboden- Townsend <Kristine.InbodenTownsend.1415515252@grsdelivery.com>
Sent: Monday, March 16, 2026 12:59 PM
To: appellatecourtclerk
Subject: Expand Legal Help in Tennessee: Comments on No. ADM2025-01403

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Dear Clerk Hivner and Honorable Justices of the Tennessee Supreme Court,

I am writing in response to the Court's request for comments on the regulation of the legal profession and Tennessee's access-to-justice crisis. I strongly endorse the Court's suggestion that people without law degrees could deliver legal services and support authorizing legal helpers to assist with basic civil legal needs.

As the Director of Community Outreach for our community ministries I can confirm the need for legal support in civil cases. Our ministries are committed to supporting our neighbors to stay housed through financial assistance and resource management. Having the opportunity to share civil legal support to our neighbors in crisis provides a potential to alleviate eviction and minimize the detriment of homelessness.

Across our state, people struggle to access the legal assistance they need; lawyers are too expensive for most people, and many counties are classified as legal deserts because there just aren't enough lawyers to go around.

I urge the Court to focus on low-barrier approaches that expand access to basic help now. Authorized legal helpers could receive short, modular, and accessible subject-matter training, and work under the supervision of non-profits, libraries, community and religious centers, and legal businesses. Licensure that requires extensive training or costly credentialing risks recreating the lawyer-only bottleneck under a different name, while there are countless routine, low-risk legal needs that could be met today by a neighbor who has undergone a short online course.

The Court should also consider clear carveouts from Unauthorized Practice of Law rules for low-risk legal assistance, like helping individuals understand court processes and filling out paperwork, which should not be treated as the practice of law. Tennesseans who would receive this help are already protected by existing consumer protection laws, negating the need for the enforcement mechanism that comes with licensure.

Allowing legal helpers would put help directly where people need it—in libraries, churches, and community centers—and ensure that people are not shut out of our justice system simply because of where they live or how much money they have.

I'm grateful that the Tennessee Supreme Court is leading this effort to reform and modernize our legal system. I encourage you to authorize the delivery of legal services by legal helpers and continue exploring

ways to ensure that every Tennessean can get the legal guidance they need, when and where they need it.

Sincerely,

Kristine Inboden- Townsend
Knoxville, TN