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ALTERNATIVE DISPUTE RESOLUTION COMMISSION

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Rule 31 Continuing Mediation Education Accreditation Request Form

Provider Name: Private Dispute Resolution Services, LLC
Address: 5746 Marlin Road, Suite 102 Chattanooga, TN 37411
Telephone/Fax: 423-266-4050 423-756-1845
E-Mail Address: contact@4pdrs.com

Course Title: Mediation Law and Ethics
Date(s) Held: December 16, 2016
Location(s): 5746 Marlin Road, Suite 102, Chattanooga, TN 37411
Fee for Members/Non-Members: \$99
Does this course have CLE Commission Approval? Yes

Presenters: Carol Berz is the Chief Executive Officer of Private Dispute Resolution Services, LLC, a mediation services and training organization headquartered in Chattanooga, Tennessee, and serves as the Chairperson and District 6 Representative for the Chattanooga City Council.

A civil and family mediator, Dr. Berz is listed by the Supreme Court of Tennessee as a Rule 31 Neutral and Trainer in General Civil Mediation, Family Mediation and the special circumstance of Domestic Violence. In addition, Dr. Berz does extensive teaching in both the public and private sectors regarding mediation, law and ethics, and collaborative problem-solving in the areas of health care, labor/management issues and government relations.

Formerly the Director of Forensic Services for Joseph W. Johnson Mental Health Center, and subsequently its Executive Director, Dr. Berz also has served as a visiting professor at the University of Tennessee, Chattanooga, teaching social policy, law and ethics. She is a Board Certified Diplomat in Clinical Social Work, with extensive post-doctoral training in mediation, law, ethics and conflict management system design.

Joe E. Manuel is one of the early advocates of Alternative Dispute Resolution in Tennessee. He served on the Tennessee Bar Association's ADR Committee and received his initial training as a mediator and arbitrator in 1991. A substantial amount of his time is devoted to Alternative Dispute Resolution activities. He is a trainer in the areas of General/Civil and Mediation Advocacy with Private Dispute Resolution Services of Chattanooga. Joe is an Approved Neutral by the Tennessee Supreme Court pursuant to Rule 31 as a General Civil and Family mediator and also participates as an approved neutral in the Alternative Dispute Resolution programs by the United States Courts for the Eastern and Middle Districts of Tennessee. He serves as a mediator and arbitrator through the American Arbitration Association for employment, commercial and construction disputes. As an ADR consultant, Joe specializes in designing employee dispute resolution plans, most recently authoring a plan with a major health care insurer regarding the use of ADR principles to resolve contractual disputes.

Session Description	Type of Credit Requested (General Continuing Education, General Mediation Issues, Mediation Ethics, or Family Law)	Start Time	End Time	Credit Approval (Office Use Only)
Introduction and Conceptual Framework Legal Reasoning v Moral Decision-Making: Ethical dilemmas in mediation practice are a regular occurrence. The challenge is to	General Continuing Education	8:30am	9:00am	.50 General Mediation Issues

determine the best way to address these matters without spending inordinate amounts of time and energy – and at the same time maintain sanity.				
<u>Conceptual Framework continued</u> Review of Basic Definitions and Ethical Duties: Law, Ethics, Ethical Dilemmas, Ethical Misconduct, Complaint, Myth of Neutrality Review of TSC Rule 31 and Appendix A /Rule 2.4 RE: Confidentiality, informed consent, professionalism, conflicts of interest, full disclosure	Mediation Ethics	9:00am	10:00pm	.50 Mediation Ethics
<u>Break</u>	Break	10:00am	10:15am	
<u>Law and Ethical Dilemmas</u> Review of relevant rules, TN cases of interest and opinions Group Exercise: Real-World Ethical Dilemmas- Individual review of scenarios with ethical dilemmas. Report back to group: What would you do?	Mediation Ethics	10:15am	11:30am	1.25 Mediation Ethics
<u>Legal References / Resources</u> Review of Legal References that apply to ethical dilemmas Rule 31/ Appendix A/Case Law /Opinions Final Discussion/Comments	General Mediation Issues	11:30am	11:45am	.25 General Mediation Issues

OFFICE USE ONLY

**Total Approved CME: 1.75 Mediation Ethics
.75 General Mediation Issues**

Date Approved: 12-9-16 by MRZ